SIAL Canada
INSPIRE FOOD BUSINESS

The North American Agri-Food Business Accelerator

EXHIBITOR MANUAL



24TH EDITION

TORONTO
2027
ENERCARE CENTRE
APRIL 27-29





⚠ UNIONIZED VENUE ⚠

The Enercare Centre is a facility that operates under collective agreements with six separate union locals. These agreements affect how work must be carried out on site and **require the hiring of union labour whenever the work in your space involves these trades.** The Enercare Centre requires show management and its exhibitors to comply with all collective agreements in force between the Enercare Centre, Exhibition Place and the 6 unions:

1. **LABOURERS [Exclusive to Local 506]**

   The role of "Labourers" Local 506 is to assist with the set-up and dismantling of trade shows and exhibitions at the Enercare Centre. The use of exhibit companies that do not have an agreement with Local 506 is strictly prohibited. The use of the exhibiting company's own staff is strictly limited to preparing the items and products that will be displayed during the event. You may use some of your staff to supervise the set-up of your booth, as long as the set-up/dismantling labour is provided by Local 506. We strongly recommend that you seek advice from show management before deciding to use your in-house staff.

   This rule applies to the following work:
   – Loading and unloading of trucks, hanging of banners, set-up and dismantling of pre-fabricated booths,
   – Use of mechanical equipment (forklifts, pallet jacks, etc.)
   – Cleaning services and carpet installation.

   For more information and to hire local workers compliant with the jurisdiction, please contact: torontoexhibitorservices@ges.com

2. **BUILDERS/CARPENTERS [Exclusive to Local 27]**

   All construction / carpentry work done on the floor must be performed by a member of the carpenters' union, Local 27. All soft floor coverings must be installed and removed by Local 27. To minimize on-site costs, exhibitors are encouraged to do all cutting, hammering, etc. off site, leaving only the actual assembly with fasteners to be done on site. Exhibitors may hire the company of their choice for this type of work as long as the carpenter is a member of Local 27.

3. **ELECTRICIANS [Exclusive to the Enercare Centre]**

   All electrical wiring work must be performed by Showtech, the exclusive supplier of the Enercare Centre. All equipment must be ready to plug in and "E.S.A." approved. Lighting tracks must be supplied by the Enercare Centre.

   Order directly through Showtech: Click here

4. **PLUMBERS [Exclusive to the Enercare Centre]**

   The supply of compressed air and water drains in booths must be performed by Local 46 plumbers. These services are provided exclusively by Enercare Centre in-house staff. Exhibitors may not hire any other company to perform this type of work.

   Order directly through Showtech: Click here

5. PRODUCTION SERVICES – IATSE / AUDIOVISUAL [Exclusive to the Enercare Centre]

The installation of any type of audiovisual equipment, rigging, installation of theatrical lighting, and the loading and unloading of theatrical equipment to the booths must be performed by the International Alliance of Theatrical Stage Employees, Local 58. These services are provided exclusively by Enercare Centre staff.

Please note: audiovisual equipment suppliers or rental companies may only provide supervision of the installation work.
For more information, contact: Exhibitor Services exhibitorservices@explace.on.ca /
Tel: +1- 416.263.3064

6. PAINTERS

All painting, drywall taping and related work must be done by members of District Council 46. Exhibitors may hire the company of their choice for this type of work as long as the painter is a member of the above-mentioned union.

For more information, contact: Exhibitor Services exhibitorservices@explace.on.ca /
Tel: +1- 416.263.3064

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1 – SUPPLIER CONTACTS

SUPPLIER	SERVICE	CONTACT DETAILS	ORDER LINK
GES	Decoration, graphics, showcases, material handling, forklifts, union labour	torontoexhibitorservices@ges.com 1 (877) 437-4247 or (905) 283-0500	▪ Ordering portal - Expresso by GES
GES - Custom booths	Custom booths	Caterina Screnci: cscrenci@ges.com	cscrenci@ges.com
SHOWTECH	Electricity, plumbing, compressed air	info@showtech.ca 416-263-3594	▪ Ordering portal - Expresso by SHOWTECH
ENERCARE CENTRE	Banner hanging, audiovisual, cleaning, parking	exhibitorservices@explace.on.ca 416-263-3064	▪ Ordering portal - Exhibitor Service Center
NALSI	Transportation, customs, pre-show storage	montreal@nalsi.com 514-847-1791	▪ Order form – Transportation ▪ Order form - Storage
LOWE	Rental of cold/hot equipment	info@LoweUSA.com (770) 461-9001	▪ LOWE catalogue ▪ LOWE order form
PLANÉ Solutions Logistiques	Logistics operations, Booth design approval, Move-in and move-out schedule	Camille Desmarais: camille@planesolutions.ca	▪ Exhibitor portal - PLANÉ Solutions Logistiques
ENCORE	Audiovisual	Andrew Pedersen: Andrew.pedersen@encoreglobal.com	▪ Ordering portal - Exhibitor Service Center
OVG	Catering	Marlee Viggers: marlee.viggers@oakviewgroup.com	marlee.viggers@oakviewgroup.com
SIAL Canada	Logistics team	Julie Magnet	jmagnet@expocanadafrance.com
SIAL Canada	Marketing team	Léa Ragot	lragot@expocanadafrance.com
SIAL Canada	Sales team	Nicolas Garo	ngaro@expocanadafrance.com
SIAL Canada	Administrative team	Jenny Putrino	administration@expocanadafrance.com

2 – KEY DATES AND DEADLINES

Most orders and registrations are already open. Act now: you'll get the best rates, more availability and a stress-free move-in.

Opens: when the action becomes possible. **Deadline**: last day to act or order at the best rate.

OPENS	DEADLINE	ACTION	SUPPLIER	LINK	CATEGORY
TO DO NOW · don't wait for the deadline					
✓ Open	—	**Communication kit** Announce your participation in the show	SIAL Canada	Communication kit	COMMUNICATION
✓ Open	Feb. 28	**Visa application** International exhibitors	SIAL Canada	International exhibitors — Toronto	LOGISTICS
✓ Open	March 21	**Pavilion co-exhibitor registration** Pavilion organizers	SIAL Canada	Send to Jenny Putrino	LOGISTICS
✓ Open	April 1	**Transportation and/or customs booking**	NALSI	Order form – transportation / customs	LOGISTICS
✓ Open	April 1	**Pre-show storage booking**	NALSI	Order form – storage	LOGISTICS
✓ Open	April 2 Before surcharge	**Booth orders (furniture, graphics, material handling, labour)**	GES	Expresso by GES	LOGISTICS
✓ Open	April 2	**International Cheese Competition registration**	SIAL Canada	Register	COMPETITIONS
✓ Open	April 5 Before surcharge	**Electricity, lighting, plumbing, compressed air orders**	SHOWTECH	Expresso by SHOWTECH	LOGISTICS
✓ Open	April 9	**Turnkey booth: provide the exact company name for the sign**	SIAL Canada	Click here	LOGISTICS
✓ Open	April 10 Before surcharge	**Banner hanging, audiovisual, cleaning, parking orders**	ENERCARE CENTRE	Enercare ordering portal	LOGISTICS
✓ Open	April 13	**Equipment rental (refrigerated, hot, showcases...)**	LOWE	LOWE order form	LOGISTICS
✓ Open	April 19	**Refrigerated/frozen space and ice bag booking**	SIAL Canada	Order form	LOGISTICS

OPENS	DEADLINE	ACTION	SUPPLIER	LINK	CATEGORY
COMING UP · note these opening dates					
Opening soon	April 2	**Custom booth: submit your design for approval**	**PLANÉ Solutions Logistiques**	PLANÉ exhibitor portal	LOGISTICS
Jan. 12	March 25	**SIAL Innovation competition registration**	**SIAL Canada**	Register	COMPETITIONS
Feb. 1	March 30	**Startup Pitch competition registration**	**SIAL Canada**	Register	COMPETITIONS
Mid-February	—	**Exhibitor badge registration**	**SIAL Canada**	In your exhibitor area	LOGISTICS
Mid-February	—	**Visitor registration opens** Invite your network with your promo codes	**SIAL Canada**	In your exhibitor area	COMMUNICATION
Early March	April 6	**Show app: complete your profile and product catalogue**	**SIAL Canada**	Coming soon	COMMUNICATION NETWORKING
Early March	—	**Exhibitor webinar**	**SIAL Canada**	Coming soon	INFO
March 2	April 21	**Buyers Program registration**	**SIAL Canada**	Register	NETWORKING
April 2	—	**Booking of your on-site delivery time slot**	**PLANÉ Solutions Logistiques**	PLANÉ exhibitor portal	LOGISTICS
Coming soon	April 21	**Mandatory hygiene form**	**Toronto Public Health**	*Form coming soon*	LOGISTICS

Meet these deadlines to avoid surcharges and delays!

3 – BOOTH SET-UP

➔ Turnkey booths (100 and 200 sq. ft.)

Included in the package sold by SIAL Canada:

OPTION A — 10'×10' (3×3 M)	OPTION B — 10'×20' (3×6 M)
• Grey aluminum structure + 8' white panels	• Grey aluminum structure + 8' white panels
• Grey carpet + 2 m × 40 cm sign	• Grey carpet + 2 signs 2 m × 40 cm
• 2 shelves + 1 light track (3 spotlights)	• 4 shelves + 2 light tracks (3 spotlights)
• 1 counter + 1 stool + 1 wastebasket	• 2 counters + 2 stools + 2 wastebaskets
• 1 1500 W outlet + installation/dismantling	• 1 1500 W outlet + installation/dismantling

Customization (graphics, additional furniture, etc.) through the GES ordering portal

➔ Custom booth with our official contractor GES

If you have booked a custom booth with GES, the official show contractor, they will assist you with the design, preparation and installation of your booth.

- Contact: customexhibits@ges.com / (514) 367-4848 / 1-877-399-3976
- GES ordering portal
- Enercare ordering portal (cleaning, audiovisual, parking)

➔ Custom booth with your own contractor

If you choose to have your booth designed and built **by an external contractor (EAC),** or if you already have your own booth, you must comply with all the requirements of the SIAL Canada Architectural Guidelines.

In particular, you will need to send GES a **"Notice of Intent to Use an EAC" form** along with a certificate of insurance that meets the venue's requirements.

Important: authorizing an EAC does not mean that it may freely carry out all the work with its own labour. The union labour rules applicable at the Enercare Centre must also be respected.

Rigid dividing walls and floor covering are mandatory. To preserve the look of the show, any booth without rigid walls, or using a portable pop-up or half-moon type display, and/or not fully concealing the back and sides of the booth, must order a **masking package** from GES or propose another approved solution.

These **"Architectural Guidelines"** must be sent to your contractor. They set out the booth presentation and design standards established to ensure the smooth running of the show and an optimal visitor experience.

The design of a custom booth built by your own contractor **must** be submitted for approval **before April 2, 2027** to PLANÉ Solutions Logistiques through their Exhibitor portal - PLANÉ Solutions Logistiques.

4 – LOGISTICS AND SERVICES

A - DECORATION, GRAPHICS, MATERIAL HANDLING, STORAGE, FORKLIFTS — GES

- Decoration, furniture, graphics and showcases: order through the ordering portal - Expresso by GES.
- Deadline before surcharge: April 2nd, 2027

MATERIAL HANDLING – EXCLUSIVE TO GES CANADA

Carts are available in limited quantities for exhibitors wishing to move small volumes < 200 lb. You may also bring your own rolling cart to minimize delays.

All handling of large volumes requiring the use **of a pallet jack or forklift** must be done through GES Canada.

Order here: Ordering portal - Expresso by GES

For equipment manufacturers and other heavy items (excluding booth-related items), contact torontoexhibitorservices@ges.com. A preferential rate schedule has been negotiated with SIAL to reduce material handling costs.

- Empty crate storage: **mandatory** and included if the material handling service is booked with GES. GES will provide labels to put on your boxes when they are ready for storage. No valuables should be left in empty crates, and neither SIAL Canada nor GES can be held responsible in case of theft.
- **Reminder:** the City Fire Department expressly prohibits storing empty boxes or crates inside or behind the booth.

B – BANNER HANGING, CLEANING, PARKING, AUDIOVISUAL — ENERCARE

Services exclusive to the Enercare Centre.
Order through the Ordering portal - Enercare Centre. Deadline before surcharge: April 10, 2027

C - ELECTRICITY, LIGHTING, PLUMBING, COMPRESSED AIR — SHOWTECH

Services exclusive to ShowTech. An accurate booth plan is required to finalize the order. Order through the following link: Ordering portal - Expresso by SHOWTECH. Deadline before surcharge: April 5, 2027.

Important: plan for sufficient electrical power**:** add up the consumption of all your appliances (refrigerators, freezers, cooktops, coffee machines, lighting, screens…) and order the corresponding power from ShowTech. An overload will trip the circuit and cut power to your booth. If in doubt, contact ShowTech before the show.

D - FREIGHT TRANSPORTATION AND CUSTOMS — NALSI

The import of food products and other goods into Canada must comply with the import requirements of the various government agencies. SIAL strongly recommends the official carrier/customs broker NALSI. Contact them as early as possible.

- Transportation / customs order form. Deadline: April 1st, 2027
- Pre-show storage order form. Deadline: April 1st, 2027. Deadline to receive the goods at warehouse: April 16

E - RECEIVING OF GOODS ON SITE

All delivery vehicles must first report to the **Marshalling Yard** to check in; they will then be directed to the loading docks. Halls A and B are accessible via the **West Loading Docks**. The Enercare Centre offers adjustable docks as well as docks with ramps for carts.

2027 Marshalling Yard address: to be announced. The Marshalling Yard will also be used during move-out.

Please note: the former "Lot 859" parking lot (701 Fleet Street) is no longer used as the Marshalling Yard. Click here to see the site map in PDF (2025)

- Shipped goods must bear the following information: Enercare Centre / SIAL Canada 2027 / Shipper's name / Exhibitor's name / Booth number / Name and contact details of the person in charge / Refrigerated or not / Customs clearance or not

- Goods will be received on site from **Sunday, April 25, 2027**, by booking your time slot*, according to your booth size.

- Perishable products must be **delivered only on Monday, April 26**, by reservation*.

*Reservations will be made through the Exhibitor portal - PLANÉ Solutions Logistiques, **starting April 2**.

From April 27, carts can no longer be used on the aisle carpets. Please plan for the staff needed to move your goods if you receive deliveries during the show

STRICT RULES

Any delivery before the authorized date will be refused; the venue does not accept any material on behalf of exhibitors without a reservation.

All goods and material must have left the site by Friday, April 30, 2027 at 3 p.m. at the latest. Plan the return of your goods. Neither the Organizer nor the Enercare Centre can be held responsible for equipment or goods left unclaimed on the dock or in the exhibit hall, and these may be disposed of.

F - COLD STORAGE & ICE BAGS

Refrigerated/frozen space and ice bags can be booked through an online form. Click here to order. Deadline: April 19, 2027

G - EQUIPMENT RENTAL (LOWE)

Showcases, refrigerators, freezers, hot plates... Installation and dismantling included.

- Catalogue - LOWE
- Order form - LOWE. Deadline: April 13, 2027

H – TRAVEL AND HOTEL BOOKING

- Air Canada — promo code NQVAWUT1 (Valid for Toronto, travel between April 20 – May 6, 2027).
- VIA Rail — promo code 16282 (Valid for round-trip travel to Toronto, from April 24 to May 2, 2027). Excludes Escape fares and Prestige Class. Maximum of 2 passengers per booking.
- Hotels negotiated through our partner: click here

5 – FOOD SAFETY AND SAMPLING

A – HEALTH AND HYGIENE RULES TO FOLLOW

MANDATORY — TORONTO PUBLIC HEALTH FORM

Complete the form before April 21, 2027 (coming soon)

Inspectors may be present on site. Non-compliance may lead to intervention.

Each exhibitor is responsible for complying with and applying the Health and hygiene rules for temporary food booths, issued by the City of Toronto.

HANDWASHING STATION

If you prepare, cut, assemble or cook food: a handwashing station is MANDATORY in the booth (water tank + dispenser + basin + soap).

Despite the shared cleaning areas, this station is required in your booth.

Shared cleaning areas (hot/cold water, soap) will be available in the 4 corners of the show. Containers for collecting used oil are also available. It is strictly prohibited to use the washrooms to clean your equipment.

Safety requirements and authorized appliances (Enercare Centre):
Click here to review the Safety Requirements issued by the Enercare Centre, as well as the authorized equipment

B - DISTRIBUTION OF FOOD AND ALCOHOL SAMPLES

- Food and non-alcoholic beverages: may be distributed free of charge in the booth.
- Alcohol: two procedures apply, depending on whether or not your products are already sold through the Liquor Control Board of Ontario (LCBO). Click here to view the **Alcohol Importation and Sampling Procedure**.

C - BOOTH ACTIVITIES

Demonstrations, activities and events must in no way disturb neighbouring exhibitors, the flow of traffic or, more generally, the smooth running of SIAL Canada; otherwise, the authorization granted may be revoked without notice. Musical entertainment must be approved and is permitted from 4 p.m.

D - SOSIAL PROGRAM — FOOD BANK

As part of our SoSIAL Program, unused food products can be collected for the Daily Bread Food Bank. **Canadian** exhibitors are invited to leave products at the end of the show (a "Daily Bread Food Bank" label will be provided). Unfortunately, international products cannot be accepted for food safety reasons.

6 – EXHIBITOR REGISTRATIONS

A – EXHIBITOR BADGE REGISTRATION AND OPENING HOURS

Badge registration will open mid-February in your exhibitor area.

Your badges will be sent to you by email, so you can print them directly from home. You can also print them on site: in the Enercare Centre entrance hall during move-in, then at the Show Office (Salon 103) during the show. Badges may not be lent or exchanged. Badges are only sent/issued once full payment for the booth has been made.

Important: under Ontario law, access to the show is prohibited to anyone under 19 years of age due to the presence of alcohol.

Badge allocation:

- Regular exhibitor: 2 badges / 100 sq. ft.
- Privilege exhibitor: 5 badges / 100 sq. ft.
- Additional badge: $55 + taxes

Badge pick-up hours:

- Sunday, April 25: 2 p.m.–6 p.m. (Enercare entrance hall)
- Monday, April 26: 8 a.m.–6 p.m. (Enercare entrance hall)
- Tuesday–Wednesday, April 27-28: 8:30 a.m.–6 p.m. (Show office – salon 103)
- Thursday, April 29: 8:30 a.m.–4 p.m. (Show office – salon 103)

Wearing your badge is mandatory during show opening hours.

SHOW OPENING HOURS

	TUESDAY, APRIL 27	WEDNESDAY, APRIL 28	THURSDAY, APRIL 29
Exhibitors	8 a.m. – 6 p.m.	8 a.m. – 6 p.m.	8 a.m. – 4 p.m.
VIP visitors	9:30 a.m. – 5 p.m.	9:30 a.m. – 5 p.m.	9:30 a.m. – 4 p.m.
Visitors	10 a.m. – 5 p.m.	10 a.m. – 5 p.m.	10 a.m. – 4 p.m.

B – REGISTRATION FOR THE BUYERS PROGRAM

The **Buyers Program** allows SIAL Canada exhibitors to meet Canadian, American and international buyers interested in their products and services.

Exhibitors can benefit from private 20-minute business meetings, scheduled in advance during the show. Click here to learn more and register for free (opening soon).

C – REGISTRATION FOR THE SIAL COMPETITIONS

SIAL Canada offers exhibitors several opportunities to take part in competitions and contests showcasing innovation, products and companies in the agri-food industry.

- SIAL Innovation — innovative products
- Start-Up Competition
- International Cheese Competition

Discover the competitions, eligibility criteria and registration dates on our website: SIAL Canada competitions

7 – MAXIMIZE YOUR VISIBILITY

- Invite clients and prospects for free: available in your Exhibitor Area (opening soon).
- Sponsorship opportunities:
  - Sponsorship opportunities - SIAL Canada 2027
  - Order form - sponsorship opportunities
- Communication kit: customizable banners to promote your participation before the show.
- Press locker: drop off your documents at the SIAL desk (Salon 103) before April 26, 6 p.m.

8 – INTERNATIONAL EXHIBITORS

Visas, eTA and rules for importing goods: see the dedicated page: International exhibitors — Toronto

9 – MOVE-IN

A - EXHIBITOR WELCOME DESK

Exhibit hall address: Exhibition Place, 100 Princes' Blvd, Toronto ON M6K 3C3 (no deliveries to this address — use the docks).

2027 Marshalling Yard address (check-in before accessing the docks): to be announced

Please note: the former "Lot 859" parking lot (701 Fleet Street) is no longer used as the Marshalling Yard. Click here to see the site map in PDF (2025)

The SIAL Canada team will be happy to welcome you at the Exhibitor Welcome Desk ("Show Office") in Salon 103:

Hours:

- Sunday, April 25: 8 a.m.–6 p.m.
- Monday, April 26: 8 a.m.–6 p.m.
- Tuesday–Wednesday, April 27–28: 8:30 a.m.–6 p.m.
- Thursday, April 29: 8:30 a.m.–4 p.m.

You will also find the offices of **SHOWTECH, NALSI, GES, LOWE and the Enercare Centre there.**

B - MOVE-IN SCHEDULE

This table is for information only. If you have goods to unload at the docks, you must book your time slot on the Exhibitor portal - PLANÉ Solutions Logistiques starting April 2.

MOVE-IN ACCESS	
Sunday, April 25	Booths of 400 sq. ft. and more with their own contractor
Monday, April 26	Booths up to 300 sq. ft. with their own contractor, booths by GES
	Access for all + delivery of refrigerated products

- Installation possible until 10 p.m. on Sunday, April 25 and Monday, April 26.
- No temporary exit after 6 p.m. (exit = final).
- Carpet installation will take place on the evening of Monday, April 26
- No rolling equipment will be allowed once the carpets are installed.

C - UNION LABOUR

The Enercare Centre is a unionized venue. Certain material handling, set-up and dismantling activities must be carried out by the authorized union labour on site.

The Enercare Centre is bound to six union locals. Summary of the main jurisdictions:

- **Labourers — Local 506** : booth set-up and dismantling, material handling, carpet installation, cleaning. Non-affiliated exhibit companies are prohibited. Your staff may supervise, but set-up/dismantling must be done by Local 506.
- **Carpenters — Local 27:** all construction/carpentry work and soft flooring (excluding carpet). Pre-cut off site whenever possible to limit costs.
- **Other trades** (electricians, plumbers, etc.) depending on the nature of the work.

For details of the applicable rules, click here

Contact to obtain compliant labour: torontoexhibitorservices@ges.com

D – MARSHALLING YARD AND LOADING DOCKS

All delivery vehicles must first report to the **Marshalling Yard** to check in; they will then be directed to the loading docks. Halls A and B are accessible via the **West Loading Docks**. The Enercare Centre offers adjustable docks as well as docks with ramps for carts.

2027 Marshalling Yard address: to be announced. The Marshalling Yard will also be used during move-out.

Please note: the former "Lot 859" parking lot (701 Fleet Street) is no longer used as the Marshalling Yard. Click here to see the site map in PDF (2025)

E – RECEIVING OF GOODS DURING THE SHOW

Boxes, crates and parcels are accepted from 7 a.m. to 6 p.m., freight prepaid, at the docks. No rolling carts will be allowed on the aisle carpets during show days.

Please plan for the staff needed to carry your goods **by hand** from April 27.

For deliveries before the show opens, see section ***4-E – Receiving of goods on site.***

F - END OF MOVE-IN

Aisle carpet installation will start at 8 p.m. on Monday, April 26, 2027. **No rolling equipment will be allowed after this installation**. Final set-up operations, including booth cleaning, must therefore be completed by April 26 before 8 p.m.

You may leave your waste in the aisles on Monday, April 26, the day before opening. This waste will be collected by our services. You can book a cleaning service for your booth during the event through the Ordering portal - Enercare Centre

Booth inspections will take place on the evening of Monday, April 26. You will be notified of any changes to be made before the show opens to visitors the next day. Make sure you are compliant and have your booth approved on the Exhibitor portal - PLANÉ Solutions Logistiques to avoid penalties.

10 – MOVE-OUT

A - MOVE-OUT PROCEDURE AND SCHEDULE

Move-out is not permitted before Thursday, April 29 at 4 p.m., in accordance with the early tear-down policy. The move-out procedure and schedule will be sent to you once your move-in time slot has been booked.

Before leaving the show, make sure that all your goods and equipment have been picked up by your carrier according to the scheduled pick-up times. As with move-in, all vehicles must first report to the Marshalling Yard before accessing the docks.

REMOVAL OF GOODS

It is essential to plan the removal of your goods at the end of the show. Goods or equipment not collected within the scheduled time may be moved, stored or disposed of at the exhibitor's expense. Neither the Organizer nor the Enercare Centre can be held responsible for property left on site.

→ See section 4.D – Freight transportation and customs for transportation and pick-up arrangements.

For exhibitors who have booked the storage service, empty crates will be returned to their booth by GES as soon as possible.

B - POINTS TO WATCH

- **Water**: before removing your equipment with a water connection, please make sure that the Enercare Centre technical department has shut off the water supply. Any damage will be charged to the exhibitor.
- **Booth dismantling:** All material and decor must have left the exhibit hall by Friday, April 30 at 3 p.m. – please inform your suppliers. Otherwise, GES will be obliged to dismantle and remove any installation and decoration structure. This operation will be charged to the exhibitor and GES cannot be held responsible for any damage caused.
- **Turnkey booths:** remove posters and portable equipment before 8 p.m. on Thursday, April 29.
- **Theft:** Storage areas and furniture must be emptied of their contents as soon as the show closes. Doors may be opened without your knowledge and you risk losing your material. Keys must be left inside the furniture. Each exhibitor is responsible for the security of their products and material for the entire duration of the show, including move-in and move-out: never leave goods unattended.
- **Goods from abroad:** Products admitted under temporary import at the Enercare Centre may not be sold to exhibitors or visitors, as they are under the temporary customs admission regime and have not paid Canadian customs duties and taxes. CFIA inspectors will be on site to carry out the necessary checks.
- **Restoration:** Exhibitors must leave the premises in their original condition. Damage found during booth set-up or dismantling will be charged to the exhibitor, who is also responsible for all of its service providers. Any material left on the premises will be retrieved at the expense of the exhibitor or its agent. The exhibitor or its service provider is responsible for leaving the space clean, free of residual material such as adhesive tape. Glue removal will be charged to the exhibitor.

11 – RULES AND USEFUL LINKS

A - ARCHITECTURAL GUIDELINES

- Architectural Guidelines must be forwarded to your contractor. Your design must be submitted for approval before April 2, 2027.
- Early tear-down policy

B - INSURANCE, HEALTH AND SAFETY

Civil liability insurance coverage is mandatory. The security of rented spaces is the responsibility of the exhibitor. SIAL Canada, show management and its representatives cannot under any circumstances be held responsible for loss of and/or damage to property caused by fire, water, accidents or theft, or any other cause occurring during the stay in the building or its outbuildings.

For pavilions, the Pavilion organizer may choose to insure all of its co-exhibitors or allow them to obtain individual insurance.

MANDATORY PERSONAL PROTECTIVE EQUIPMENT (PPE)

During move-in and move-out, the Enercare Centre is classified as an industrial work site.

Full PPE is mandatory for all staff: CSA-certified safety footwear and a high-visibility vest, as well as a hard hat for work at heights. Anyone not in compliance will be removed from the show floor.

No-smoking policy: the Enercare Centre is a non-smoking and non-vaping facility, in accordance with City of Toronto by-laws. Smoking or vaping is only permitted in designated areas outside the Enercare Centre, as authorized by law.

C – HEALTH, HYGIENE, SAMPLING

- Toronto Public Health rules
- Enercare Centre safety requirements
- Temporary handwashing station
- Alcohol Importation and Sampling Procedure
- Rules for international exhibitors
- Toronto Public Health form to complete (coming soon)

Have a great show preparation, and see you soon in Toronto!

The SIAL Canada team
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